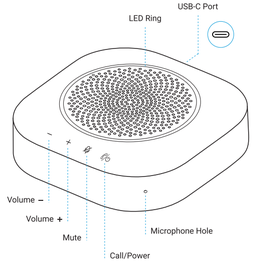
LOGO

USER MANUAL

Speakerphone SC10

Product Overview





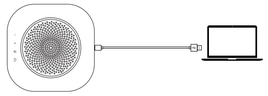
USB-C Cable

Using Your Speakerphone

There are two options for connecting the speakerphone SC10.

Connect to PC (USB Connection)

1. Connect the speakerphone to your computer using the included USB-C cable. Press and hold the **Call/Power** button for 3 seconds to power on SC10, the LED ring lights up solid blue.



2. Make sure the speakerphone SC10 is the default audio device.

Usually, your computer will automatically detect the SC10 and use it as the default. If you have multiple audio devices connected to your computer, you may need to manually set default microphone and speaker on your PC system or conferencing software.

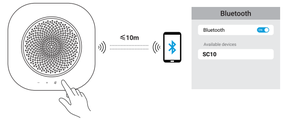
- **Windows**
  Right-click the **Sound icon** on the taskbar > Select **Sound settings** > **Output** / **Input**, select the SC10 as the system default.
- **macOS**
  Go to **System Preferences** > **Sound** > **Output** / **Input**, select the SC10 as default device.
- **Software (Zoom, Skype, Teams and more)**
  Settings > Audio > Speaker / Microphone, select the SC10 as default device.
  These steps might be different, for more information on configuring input/output devices, refer to the app user guide.

Connect to mobile devices (Bluetooth)

1. Press and hold the **Call/Power** button for 3 seconds to power on the speakerphone, it automatically goes into pairing mode. The LED ring flashing blue.

2. Active Bluetooth on your smartphone or tablet and set it to search for new devices. Select "**SC10**" in the available devices list. Once successfully paired, you will hear a voice prompt, and the LED ring will turn solid blue.

Every time you turn on the speakerphone, it will automatically connect to the last paired device within its ranges.



Disconnecting

- **From your mobile device:**
  Go to your device's Bluetooth settings, select SC10 and tap or click Disconnect.
- **From speakerphone:**
  Press and hold the power button for 3 seconds to turn off it.

Button Controls (Conference call)

Press and hold —	Volume down
Press and hold +	Volume up
Press	Mute/unmute microphone
Press	Answer/End a call
Hold for 3 seconds	Power on or off

NOTE: For conferencing apps such as Zoom, Skype, Microsoft Teams, Webex and others, they do not support call answer/end functions on the speakerphone SC10. You should answer or hang up calls on your smartphone or computer.

Button Controls (Playing music)

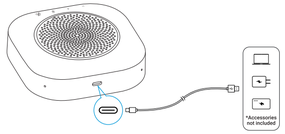
Press —	Previous track
Press +	Next track
Press and hold —	Volume down
Press and hold +	Volume up
Press	Play/Pause music
Hold for 3 seconds	Power on or off

LED Status Indication

Flashing blue	Bluetooth pairing mode
Solid blue	Connected
Lights up blue counterclockwise	Volume down
Lights up blue clockwise	Volume up
Solid red	Microphone muted
Flashing red	Low battery level (<10%)
Red LED indicator	Charging
Red indicator turns off	Fully charged

Charging

Before using the speakerphone for the first time, fully charge the built-in battery by connecting the included USB-C cable to a power source.



You can charge your speakerphone using a smartphone charger, laptop, power bank or car charger.

A LED indicator will light red while charging, a full charge takes approximately 3 hours (varies depending on the charger used). When the battery is fully charged, the red LED turns off.

Troubleshooting

The speakerphone will not turn on

- Make sure that your speakerphone is sufficiently charged.
- In corded mode, make sure your computer is powered on, and the USB-C cable is plugged in properly at both ends.

Can't Charge the speakerphone

- Try a different charger.
- Check if the connected power outlet is working.
- Make sure the USB-C cable is plugged in properly at both ends.

Can't connect with mobile device

- Make sure your mobile device's Bluetooth is turned on, and is in range (10 m) of the speakerphone.
- Check if your phone or tablet paired to another device that is in range, try disconnecting it.
- Turn your mobile device's Bluetooth off and back on again.
- Delete the SC10 from your mobile device's paired list, connect again.

Speakerphone not working on PC/Mac

- Try using a different USB port on your computer.
- Make sure that your microphone isn't muted.
- Make sure the speakerphone SC10 is the default audio device.
- Confirm that apps can access your speakerphone.

Windows 10

1) Go to *Start* > *Settings* > *Privacy* > *Microphone*.

2) Select *Change* and make sure *Microphone access for this device* is on.

3) Make sure *Allow apps to access your microphone* is turned on.

In the app list, grant permissions for apps to access your microphone.

4) In *Allow desktop apps to access your microphone*, make sure the selection is also turned on.

Windows 11

1) Right-click on the *Start* > *Settings* > *Privacy & security* > *Microphone*, make sure *Microphone access* is turned on.

2) Make sure *Let apps access your microphone* is turned on, then grant permissions for apps to access your microphone.

3) Make sure *Let desktop apps access your microphone* option is enabled.

macOS

1) On your Mac, choose *Apple menu* > *System Preferences*, click *Security & Privacy*, then click *Privacy*.

2) Select *Microphone*. Then select the checkbox next to your conferencing apps and allow it to access your microphone.

- Set default microphone/speaker in applications, like Zoom, Skype...
- Disable app-exclusive control
  In Windows, some audio applications will take exclusive control of an audio device, it may prevent a conference app from recognising your speakerphone. Disable exclusive control on both the Input and Output devices.

Precautions

Please read this instruction manual carefully before using. Keep it in a safe place for future reference.

Do not attempt to disassemble, modify or repair this product by yourself.

Make sure to hold the plug when connecting and disconnecting the USB-C cable. Never pull on the cable itself.

Do not expose the product to moisture, water or other liquids.

Keep the product away from direct sunlight or excessive heat or humidity.

Do not drop, throw or crush the speakerphone.

Do not expose products containing batteries to excessive heat such as sunshine, fire or the like.

Use the product with care and store it in a clean, dust-free environment.

Keep the product, accessories and packaging parts out of reach of small children and pets.

Clean only with a soft dry cloth. Do not use any cleaning agents containing, alcohol, ammonia, benzene, or abrasives.

For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you purchased the item.

Specifications

Microphone

Type	MEMS
Polar Pattern	Omnidirectional
Sensitivity	-38dB +/-1dB
Frequency Response	20Hz-20kHz
Signal to Noise Ratio	62.5dB A weighted
Pickup Range	3-5 meters

Speaker

Rated Power	3W
Driver Size	66mm (2.5 inch)
S.P. Level	100dB +/-3dB (0.1W/0.1M)
Impedance	4Ω
Frequency Range	F0-19kHz

Other

Bluetooth	Version 5.3+ BR + EDR + BLE
Bluetooth Range	10m / 33ft
Connector	USB/Type-C
Built-in Battery	2000mAh Li-ion battery
Talk Time	Up to 10 hours
OS Compatibility (USB)	Windows, MacOS, Chrome OS
Dimensions	12x 12 x 3.3 cm (W x D x H)
Material	ABS
Cable Length	1.8m
Operating Temperature(charging)	0°C to 40°C (32° F to 104°F)
Operating Temperature(discharging)	-10°C to 50°C (14° F to 122°F)
Storage Temperature	-20°C to 60°C (-4° F to 140°F)

MADE IN CHINA